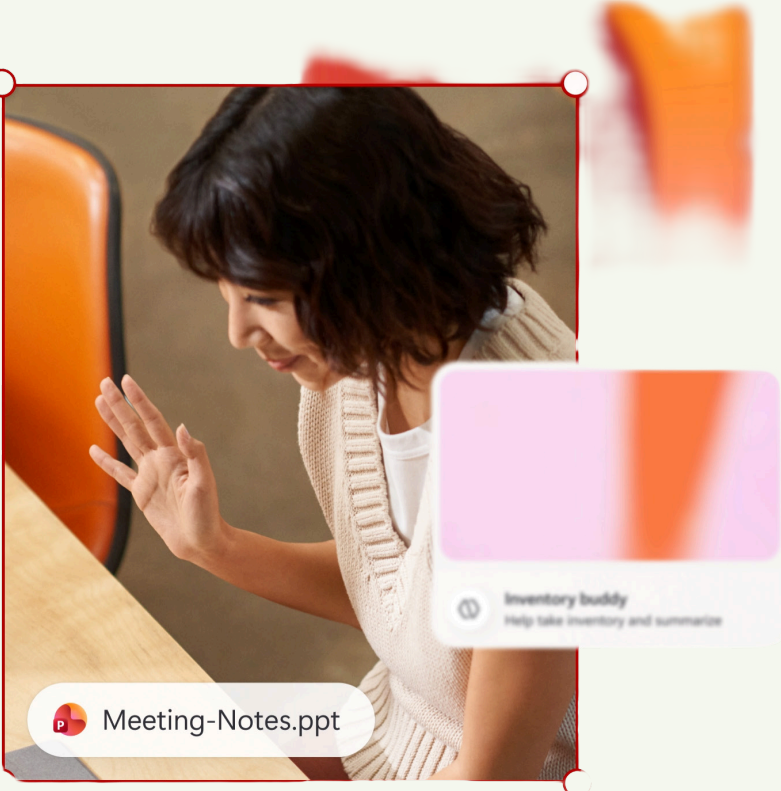


AI Readiness Signals Scorecard

A scorecard to help you identify signals that may indicate potential gaps as you scale AI.



Organizations scaling AI do more than just deploy new technology. They create the conditions for transformation by connecting work, readying data, securing access, managing at scale, and protecting and responding to threats. This scorecard helps business, IT, and security leaders discover where those potential gaps may exist—to determine what may be most needed to scale AI with confidence.

Assess where readiness gaps may be holding you back

The readiness gap is the distance between what employees are ready to do with AI and what the organization is prepared to support securely and consistently. In one organization, that gap may show up when employees want AI to reason across meetings, files, and workflows, but critical knowledge is fragmented across disconnected tools. In another, high-value data may be useful for AI but not consistently classified, labeled, or protected. For a global or dynamic workforce, the gap may appear when contractors, shared devices, personal devices, or Cloud PCs are not governed with the same confidence as corporate endpoints. When these gaps emerge, AI progress may need to slow while organizational readiness catches up.

How ready is your organization is to scale AI adoption?

Think about where your organization is today and what projects you may already have in progress. Give yourself a score for each area from 1–5 based your own evaluation. Think of each score as a signal of your organization’s potential maturity: lower score can indicate where gaps may exist and could create risk or friction, while higher scores can show where you potentially have more consistency, governance, and confidence to scale AI.

1 = Defining · 2 = Building · 3 = Progressing · 4 = Elevating · 5 = Scaling

Readiness area	What to Assess	Score (1-5)
Connect Work	Can our employees and agents access the knowledge needed to create more value with AI across workflows?	4
Ready Data	Is our sensitive information identified and governed so that AI can use trusted information while respecting existing permissions, sensitivity labels, data loss prevention policies, and compliance controls already applied to our data?	3
Secure Access	Can we verify users, devices, and agents and secure access to AI tools so we can scale adoption without increasing risk?	4
Manage at Scale	Can we support a dynamic workforce (full-time employees, contractors, frontline workers, and external partners) and AI-enabled endpoints including cloud PCs and personal devices consistently?	1
Protect and Respond	Can we govern AI, maintain trust, and keep up with security threats as AI adoption and use rows?	4
	Total Score	16

Evaluate where you are at and determine what to prioritize first.

Based on your evaluation of where your organization is at, your score highlights potential areas of opportunities to address as you scale AI. Your results should be viewed as signals, not conclusions to help identify where additional investigation, planning, or investment may be needed to support AI adoption at scale. As you think about where you are at today, consider the following to help you determine where to start: **What is the one readiness gap that, if addressed first, would create the most impact for your business?**

Total score 5-10, you may have gaps to address.	Total score is 11-17 you are establishing readiness.	Total score 18-22, you are starting to build momentum.	Total score 23-25, you are progressing toward scale.
Your organization may have significant gaps that could potentially create risk, friction, or inconsistency as AI adoption grows. Start by addressing the lowest-scored areas that could pose the greatest risk or business impact.	Your organization is likely making progress, but your ability to scale AI securely and consistently may still be impacted. Focus on the areas you scored the lowest to continue establishing readiness.	Your organization may have core practices and policies in place, but remaining gaps may still be affecting consistency, governance, and confidence as AI use expands. Use the lowest-scoring areas to sequence additional improvements.	Your organization likely has a strong foundation and may now be ready to scale AI across high-value workflows with context, governance, and control. Continue optimizing as AI use cases, users, devices, data, and agents expand.

Readiness enables AI. Leadership helps to unlock its value.

This assessment is designed to help organizations understand where readiness gaps may exist and where further exploration or investment could be needed to help accelerate progress. However, no assessment alone can determine AI success. But building the foundation is only part of the story.

Organizations that are elevating what is possible and getting more value from AI have leaders who are actively raising the bar. These leaders are playing an active role in setting expectations, modeling behaviors, and inspiring teams to rethink their ways of working with AI. This participation paired with championing adopting, investing in skills development, celebrating ongoing successes, and encouraging responsible experimentation can help transform AI from a tool into a catalyst for change. As AI continues to become a core part of how work gets done, potential outcomes will depend not only on the strength of the foundation support scaling AI, but on the ability of leaders to help their people build new habits, develop new skills, and confidently apply AI in ways that can help create meaningful impact.

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